

DATA SHEET

New Relic Compute

Achieve full, unlimited access for *all* engineers—and only pay for what you use.

Digital businesses today need to operate with increased efficiency and greater agility, and ultimately, create customer experiences that drive engagement and revenue. To succeed, they need a solution that scales observability at will, provides all engineers with unlimited access to the capabilities they need based on usage, and is free from surprise bills.

New Relic Compute empowers every engineer to get unlimited platform access with zero restrictions and no per-user fees, enabling organizations to optimize spend by only paying for what they use and take back control over unpredictable costs.

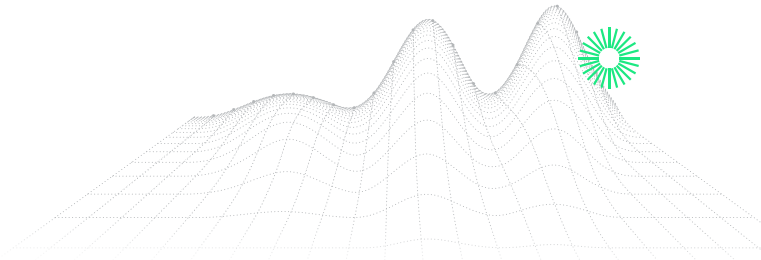
How it works

Our platform pricing is based on just two core metrics: **data and compute**. Your organization can benefit from low per-GB data pricing combined with budget-friendly compute capacity pricing. Gone are the days of having to pay per host or for individual user licenses.

New Relic Compute provides all Pro and Enterprise edition users with full access to the New Relic all-in-one observability platform—with no user fees. You'll benefit from a shared compute pool across all users and improved observability.

How it's measured

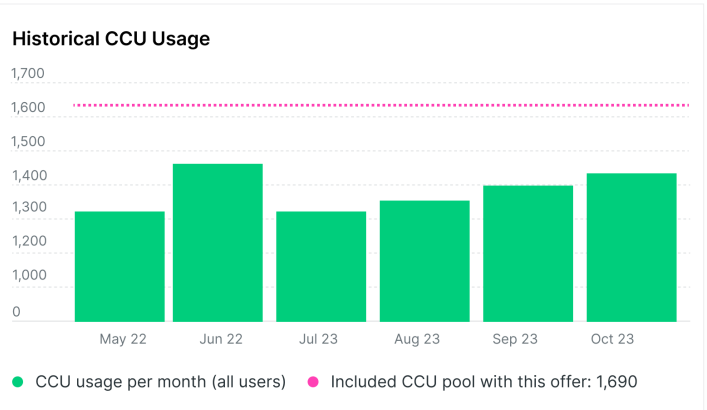
New Relic Compute is measured in compute capacity units (CCUs), representing the capacity consumed to complete a successfully run customer-initiated action. CCU measures include loading a page, executing a query, evaluating an alert condition, and invoking an API call.



How to monitor usage

For customers who want to control spending, New Relic provides usage monitoring UIs for cost and performance optimization enabling you to proactively monitor, manage, control, and predict costs.

Engineering teams get full visibility into historical and predicted usage patterns and can set alerts or limits on consumption at a granular level.



Based on the desired business outcome, limits can be informational notifications that alert you when capacity is reached. This provides the flexibility needed so that different services with varying degrees of criticality have limits set for specific use cases.

Only pay for what you use


With New Relic Compute, every engineer can use any and all platform capabilities they need and your organization only pays for what they use. This ensures that engineers pick the right feature set for individual service requirements with the ability to mix and match services for the right price.

New Relic Compute builds on our existing all-in-one platform pricing approach by making purchasing considerations cost-effective and ensuring pricing and billing are transparent, easy to understand, and scalable.

Observability vendor pricing and billing comparison

Compare New Relic pricing and billing options with those of some other observability vendors.

		Amazon CloudWatch	Cisco AppDynamics	Datadog	Dynatrace	Elastic	Lightstep	New Relic	Splunk
Business models	On-prem		✓		✓			✓	✓
	SaaS	✓	✓	✓	✓	✓	✓	✓	✓
Software ecosystems	Closed				✓				
	Open	✓	✓	✓		✓	✓	✓	✓
Pricing models	Infrastructure-based	✓	✓	✓	✓	✓			✓
	Service-based						✓		
	User-based							✓	
	Compute-based	✓						✓	
	Telemetry-based	✓	✓	✓	✓	✓	✓	✓	✓
Pricing options	Pricing editions		✓	✓	✓	✓	✓	✓	✓
	Tiered pricing							✓	
Billing models	Subscription-based		✓	✓	✓	✓	✓		✓
	Usage-based	✓						✓	
Buying programs	Pay as you go	✓	✓	✓	✓	✓	✓	✓	✓
	Commitment contracts	✓	✓	✓	✓	✓	✓	✓	✓

 Fully usage-based pricing and billing with unlimited user access

Next Steps:

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